

## CURRICULUM VITAE



1. **Family name:** Milošević
2. **First names:** Slađana
3. **Date of birth:** 5 September, 1971
4. **Nationality:** Serbian
5. **Civil status:** Married
6. **Education:**

Institution [ Date from - Date to]	Degree(s) or Diploma(s) obtained:
Viktor Frankl Institute of Logotherapy, Texas, USA Studies started 2013, completed June 2017	Diplomate Educator/Administrator in Logotherapy
European Mentoring and Coaching Council – EMCC (Feb 2015)	Accredited Coach/Mentor – European Individual Award (EIA) at Senior Practitioner level
European Mentoring and Coaching Council – EMCC (Dec 2010)	Accredited Coach/Mentor – European Individual Award (EIA) at Practitioner level
Bled School of Management, Slovenia (2002)	General Management Program (GMP) (shorten MBA)
University of Belgrade, Serbia (1996-2000)	MSc General Management
University of Novi Sad, Serbia (1990-1995)	BSc Textile-mechanical engineering

### Additional Education and Training:

Institution	Courses / Training Followed
Universal Class, Inc, August 2017	Homeopathy 101 (0.8 CEUs)
Energy Medicine and Healing Summit, April 3-7th 2017	Healing Power of Intention, Clean Home/Clean Heart, Spiritual Intention and Expansion, What is Energy Psychology, Shamans: Neuroscientists of enlightenment, The Energetics of Healing and Living, Matrix Energetics: The science and art of transformation, You are the Medicine: Protecting Your Gift from Burnout, The Empath's Survival Guide: Life strategies for sensitive people, ...
Viktor Frankl Institute of Logotherapy, Texas, USA January 2017	Academic Associate
WBECS Pre-sessions, May – June 2016 (webinars) World Business and Executive Coach Summit	William Arruda: Personal Branding for Coaches. Peter Hawkins: The Future Challenges for Coaching Margaret Moore: Coach the Multiplicity of Mind
Managment Research Group (USA, Ireland), May 17th 2016 (webinar)	Coaching for Self-Awareness
Viktor Frankl Institute of Logotherapy, Texas, USA Started Jan 2016. Completed July 2016 Recognized for 30 clock hours of Continuing Education by the American Psychological Association (APA) and other professional organizations	Franklian Psychology: Theory and Theraoy of Mental Disorders
Viktor Frankl Institute of Logotherapy, Texas, USA Started Jan 2015. Completed June 2015 Recognized for 30 clock hours of Continuing Education by the American Psychological Association (APA) and other professional organizations	Franklian Psychology: Meaning-Centered Interventions
European Mentoring and Coaching Council EU, Assessor Training – online update	CPD for EMCC EIA/EQA assessors
Viktor Frankl Institute of Logotherapy, Texas, USA Started April 2014. Completed October 2014 Recognized for 30 clock hours of Continuing Education by the American Psychological	Franklian Psychology: Attitudinal Change

Association (APA) and other professional organizations	
Performance Consultants International, <a href="http://www.performanceconsultants.com/">http://www.performanceconsultants.com/</a> webinar, June 19th and July 1st 2014	Application of Coaching as a Management Style,
Viktor Frankl Institute of Logotherapy, Texas, USA. Completed February 2014, Recognized for 15 clock hours of Continuing Education by the American Psychological Association (APA) and other professional organizations	Franklian Psychology: Introduction to Logotherapy
Serbian Asociacion of Transactional Analysis (SATA) and Julie Hay (Nov 2012)	Developmental Transactional Analysis
Team Support Training, Tim Sims, Wells, UK (Sept 2012)	Advance Training in Action Learning Set Facilitation
Team Support Training, Tim Sims, Wells, UK (Sept 2012)	Mobilis Masterclass in Facilitation
Cross-Mentoring – Rita Knott, University of St. Gallen and American Chamber of Commerce, Luxembourg (January 2014, January 2013, March 2011)	Female Pool Board, Luxembourg
Cross-Mentoring – Rita Knott (September 2011)	International Cross-Mentoring Program – Final Conference, Luxembourg
European Mentoring and Coaching Council – EMCC, Zurich, Switzerland (February 2010)	Training for EIA/EQA assessors (EIA-European Individual Accreditation, EQA-European Quality Award)
The Coaching Academy, London, Great Britain (February 2010)	„Certificate in Personal Coaching“
Cross-Mentoring – Rita Knott (September 2009)	International Cross-Mentoring Program – Final Conference, Luxembourg
Clutterbuck Associates (General Physics), Great Britain (January 2009)	„Mentoring Co-ordinator’s Workshop“ „Mentoring Workhop“
Prof. David Clutterbuck, EMCC ambassador, Belgrade (October, 21 <sup>st</sup> 2008)	“Advanced Techniques in Coaching and Mentoring”
Leadership Strategies The Facilitation Company, Atlanta, Georgia, October 2008, Webinar	“Coaching Individuals and Teams”
Imaginal, Netherland, in Niš (March 8 <sup>th</sup> , 2008)	“Wall of wonder – facilitation method”
Leadership Strategies The Facilitation Company, Atlanta, Georgia, SAD, February 2008, Webinar	“Introduction to Facilitating Groups”
Planinca, Ltd, Slovenia, EU, in Belgrade (January 10 -11 <sup>th</sup> , 2008)	“Coaching skills for Managers”
AgroQ and YUBuild, internal training, January 2008	“Quality management and quality standards”
EU Partners, Slovenia, EU, in Belgrade (December 2007)	“IPA funds”
Metoda Konsulter, Sweden, in Belgrade (October 25 <sup>th</sup> , 2007)	“Coaching as tools for change”
Stability Pact for South Eastern Europe through GEA College, Slovenia, in Belgrade (11th – 13th October, 2004)	“Strategic and Change Management”
GEA College, Slovenia, in Belgrade (1st – 3rd June 2004)	“Development of Entrepreneurship Ideas” and “Entrepreneurship for Young People”
UNDP Yugoslavia, Arandjelovac, Yugoslavia, (October 7 – 12th 2002)	“Project Management”
UNDP Yugoslavia, Belgrade (July 15 – 19th 2002)	“Results Based Management”
Coverdale&Federal Academy for Public Administration, Vienna, Austria (May 13-17 <sup>th</sup> , 2002)	“Managing Projects for Success”
Federal Academy for Public Administration, Vienna, Austria (June 2002)	“Management in Public Administration”

**7. Language skills - Indicate competence on a scale of 1 to 5 (1 - excellent; 5 - basic):**

Language	Reading	Speaking	Writing
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English	1	1	1
Spanish	3	3	3
Russian	5	5	5
Bosnian, Croatian, Montenegrin	1	1	1
Macedonian	3	5	5

**8. Membership of professional bodies:**

- Establisher and president of EMCC Serbia (European Mentoring and Coaching Council – [www.emccouncil.org](http://www.emccouncil.org))
- Member of International Association of Facilitators ([www.iaf-world.org](http://www.iaf-world.org))

**Participation at conferences:**

- 21st World Congress of Logotherapy (1 day participation and presentation of Diplomate Project), Dallas, Texas, USA, June 2017
- 3rd International Congress on Logotherapy, Vienna, Austria, September 2016
- 2nd International Congress on Logotherapy, Vienna, Austria, May 2014
- Female Board Pool Seminar, Luxembourg, January 2014
- Female Board Pool Seminar, Luxembourg, January 2013
- International Mentoring Conference, International-Cross Mentoring Program (Woman at Leadership Positions), Luxembourg, January 2013
- 18th Annual Conference of European Mentoring and Coaching Council, Paris, France, November 2011
- Female Board Pool Seminar, Luxembourg, March 2011
- International Mentoring Conference, International-Cross Mentoring Program (Woman at Leadership Positions), Luxembourg, March 2011
- 17th Annual Conference of European Mentoring and Coaching Council, Dublin, Ireland, November 2010
- „Unleash The Power Within“ seminar, Anthony Robbins, Rome, Italy, June 2010
- 16th Annual Conference of European Mentoring and Coaching Council, Amsterdam, Netherland, November 2009
- Congreso Forestal Mundial, Buenos Aires, October 2012
- International Mentoring Conference, International-Cross Mentoring Program (Woman at Leadership Positions), Luxembourg, September 2009
- 15th Annual Conference of European Mentoring and Coaching Council, Prague, Czech Republic, December 2008
- Annual Conference of International Association of Facilitators, Štokholm, Sweden, Oktober 2006
- ISC Symposium, the best management student from all over the world (awarded student) St. Gallen, Switzerland, May 2001

**9. Other skills:**

Fully computer literate. Clean driving licence.  
Playing accordion, violin and frula (small wooden flute). Practicing aikido. Like spending time with horses and occasional riding.

**10. Present position:**

Managing director of Mobilis Ltd, Consulting and Training

**11. Years within the firm:**

Since its establishment in 2005

**12. Key qualifications (Relevant to the assignment):**

- Facilitation of strategic retreats for donors and private companies
- Coaching for individuals and teams/Mentoring program design
- Trainer in Project Management, Strategic Management and Marketing Management
- Good internal knowledge of Balkan situation
- Experienced in public administration reform

**13. Specific experience in the region:**

Country	Date from - Date to
Switzerland	2015
Luxembourg	2009, 2011, 2013, 2014
Turkey	2013

Netherlands	2012
Germany	2010, 2014, 2015
Greece	2010
UK	2010, 2011, 2013
Montenegro	2008, 2009, 2010, 2012, 2014, 2017
BiH	2008, 2009, 2011, 2012, 2013
Macedonia	2011, 2015
Serbia	1995-present
Slovenia (EU experience)	2002, 2009, 2013
Middle East	2009

At the position of EMCC EIA/EQA Manager for Europe from July 2010 till December 2011

EMCC – European Mentoring and Coaching Council ([www.emccouncil.org](http://www.emccouncil.org))

EIA – European Individual Award (individual coaching/mentoring accreditation)

EQA – European Quality Award (accreditation of coaching/mentoring programs)

Trained assessor for EQA (European Quality Award for coaching/mentoring programs) from August 2014

Trained assessor for EIA (European Individual Accreditation) from March 2015

Member of Editorial Board for EMCC Book Series, July 2012 - current

**14. Professional experience:**

<b>Date</b>	<b>Location</b>	<b>Company</b>	<b>Position</b>	<b>Description</b>
Jan 2016 – Sept 2017	Geneva, Switzerland	UNICEF/ Corporate Learning Solutions	Coach	Coaching participants of Personal Leadership Training. Coaches were from: USA, UK, France, Germany, Switzerland, Denmark, Spain, Italy, Greece, Hungary, Poland, Russia,, India, Cambodia, Bulgaria, Japan, ...
April – Sept. 2017	Belgrade, Serbia	SAGA doo, New Frontier Group	Coach	Executive coaching
April 2017	Bar, Montenegro	BSC Bar	Facilitator/Coach	Coaching Skills workshop
Sept 2016 – May 2017	Belgrade, Serbia	HEMOFARM	Coach	Executive Coaching
Oct 2016	Belgrade, Serbia	STRABAG	Facilitator/Coach	Team building workshop for employees at IKEA Serbia building site Coaching for STRABAG managers at IKEA Serbia building site
Sept 2016	Belgrade, Serbia	STRABAG	Facilitator/Coach	Facilitation of Action Learning Sets and group coaching at Leadership Program Follow Up
May 2016	Novi Sad, Serbia	LQ d.o.o. - New Leadership Culture	Co-facilitator	Aikido and Leadership workshop for LEADER program participants, NIS/GAZPROM Neft Serbia
Dec 2015- Sept 2016	Serbia	LQ d.o.o. - New Leadership Culture	Coach	Group and project team coaching for LQ d.o.o client in Serbia, NIS/GAZPROM Neft Serbia
Nov 2015	Geneva, Switzerland	UNICEF/ Corporate Learning Solutions	Trainer	Trainer at Personal Leadership Trainer for UNICEF staff
Sept 2015	Neuss, Germany	3M/Corporate Learning Solutions	Facilitator	Facilitating workshop for Hi Potentials of 3M company
Sept 2015- Nov 2015	Serbia	Ward Howell International, Russia	Coach	Group and Project Team Coaching for WH client, NIS GAZPROM Neft Srbija
May 2015	Serbia	STRABAG	Trainer	Designing and delivering Team Building training for 14 participants (Construction Site Managers, Commercial Construction Managers, Site Supervisors, Team Leaders, Specialists)
May 2015 –	Serbia	SOPREX	Trainer/Coach	„Team Building“ training, <i>Action Learning Sets</i> for project leaders and coaching for company management Action Learning Sets with SOPREX employees

Date	Location	Company	Position	Description
ongoing				
April 2015	Skopje, Macedonia	SEE Media Observatory Regional Project	Facilitator	SEE Media Observatory regional meeting
April 2015	Serbia	STRABAG	Co-trainer	Talent Management Workshop
Feb 2015	Serbia/EU	EMCC EU	Assessor	Successfully completed EIA trail assessment and approved as EIA trained assessor for Foundation, Practitioner and Senior Practitioner Level
Dec 2014-	Serbia and Bosnia and Herzegovina	Network of facilitators of Serbia and Bosnia and Herzegovina	Mentoring program designer and coordinator	Design and coordination (together with coaching for mentors and mentees) for Network of Facilitators of Serbia and Bosnia and Herzegovina. Program started in December 2014 with development of Manual for Mentoring program. First webinars for mentors and mentees organized in February 2015 when first mentoring pairs were formed. Program will be continually offered by Network of Facilitators of Serbia and Bosnia and Herzegovina
Nov 2014 -	EU	European Mentoring and Coaching Council	Panel Member	EQA Panel Member (EQA – European Quality Award, for coaching/mentoring skills trainings/organizations) EIA Panel Member (EIA – European Individual Accreditation, accreditation of coaches/mentors)
Nov. 2014	Belgrade, Serbia	City Centre for Social Entrepreneurship	Trainer	Design and delivery of Mentoring Skills Training for Centre employees Supervision of mentoring Sessions Editing Manual for mentees for Centre
Nov 2014	Bosnia and Herzegovina	Friedrich Ebert Stiftung	Trainer	Training “Facilitation Skills”, basic level
Sept 2014	Serbia	STRABAG, Austria	Trainer	Training in Leadership (Part II) for 12 group leaders at STRABAG Leadership Development Program
Aug 2014	Serbia/EU	EMCC EU	Assessor	Successfully completed EQA trail assessment and approved as EQA trained assessor for Foundation, Practitioner and Senior Practitioner Level
July 2014	Montenegro	Public One GmbH, Germany for client Regional School of Public Administration	Trainer	Trainer at module “Leadership and Change Management” at 3 module program for HR professionals and change agents (participants from Serbia, Bosnia and Herzegovina, Macedonia, Montenegro, Albania)
June – Aug 2014	Serbia	BLUMEN GROUP (for client Ernst Young)	Coach	Coaching senior managers in leadership skills
June 2014	Dusseldorf, Germany	Corporate Learning Solutions	Trainer	Leadership program for young managers at XELLA
May	Serbia	STRABAG,	Trainer	Training in Leadership (Part I) for 12 group leaders at STRABAG Leadership Development Program

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2014		Austria		
Jan 2014	Luxembourg	MCMC Luxembourg	Speaker	Female Board Pool Networking Event and Seminar speaker
Oct 2013	Slovenia	LRF Pomurje	Trainer	Training "Facilitation Skills"
Sept 2013	Bosnia and Herzegovina	Friedrich Ebert Stiftung	Lead Facilitator/Mentor	Facilitation of workshop and mentoring for trainee facilitators
August 2013- August 2014	Serbia	Ward Howell International, Russia	Coach	Group and Project Team Coaching for WH client
June 2013	Turkey	Corporate Learning Solutions	Trainer	Leadership program for DHL Turkey
June 2013	Slovenia	MINVOS (NGO)	Trainer	Training "Facilitation Skills" (EU funded project)
May 2013	Bosnia and Herzegovina	Friedrich Ebert Stiftung	Trainer	Training "Advanced Facilitation Skills – Follow Up"
April 2013	Serbia	STRABAG, Austria	Trainer	Training of Trainers for selected group of STRABAG employees
April 2013	Serbia	STRABAG, Austria	Trainer	Trainings in Team Building for 12 group leaders
Feb-March 2013	Serbia	EURECNA, Italy	Senior Short Term Expert	Preparation and delivery of training "Introduction to Mentoring" and support to HR Office of Government of Serbia to prepare syllabus for future needs related to mentoring training
Jan 2013	Serbia	BSC Kragujevac	Lead Trainer/Mentor	Training of Trainers for experienced trainers with focus on strategic management and sales skills
Jan 2013	Luxembourg	Female Board Pool/Cross-Mentoring Program Final Conference	Facilitator/ Twitter account administrator	World Cafe Facilitator at Cross-Mentoring Final Conference Panel discussion participant at Female Board Pool (FBP) FBP Twitter account administrator
Oct 2012- Jan 2013	Serbia	British Council	Facilitator	Facilitation of Action Learning Sets for 2 teams of 10 public servants
Nov-Dec	Serbia	EU Progress	Expert	Supporting EU Progress team in improvement of LFM and Work Plan, providing recommendations for the improvement of Programme monitoring and reporting tools, support with establishment of new monitoring tools

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2012				
Oct 2012	Serbia	SUADEO, Serbia	Trainer	Training in Facilitation Skills/Project “Youth of Čačak, Kraljevo and Gornji Milanovac in Action” funded by the Ministry of Youth and Sport of Government of Republic of Serbia
Sept 2012	Serbia/EU	EMCC EU	Trainee assessor	Successfully completed EIA trail assessment
Feb-Oct 2012	Serbia	Ward Howell International, Russia	Coach	Group and Project Team Coaching for WH client in Serbia and UK
Aug-Oct 2012	Serbia	United Nations Development Program (UNDP)	Trainer/Mentor/Assessor	Training for Project Cycle Management (focus on preparation of project proposals) Design of assessment scheme Assessor for submitted project proposal
July 2012	Danilovgrad, Montenegro	Regional School of Public Administration	Trainer	Trainer for module “Leadership and Communication Skills” at Summer School for Young Managers in Public Administration (participants from Serbia, Bosnia and Herzegovina, Macedonia, Montenegro, Croatia, Albania)
Maj 2012	Kragujevac, Srbija	BSC Kragujevac	Fasilitator	Fasilitacija konferencije “Preduzetništvo za mlade”
March 2012	Teslić, Bosnia and Herzegovina	Friedrich Ebert Stiftung	Trainer	Training “Advanced Facilitation Skills”
March 2012	Serbia	Gazprom Marketing and Trading UK	Facilitator	Facilitation of small group work
March 2012	Jahorina, Bosnia and Herzegovina	Friedrich Ebert Stiftung	Lead Facilitator	Facilitation of Strategic Planning Workshops for FES partners
Feb – March 2012	Serbia	Mercuri Urval Austria	Trainer	Trainings in Team Development and Customer Orientation for Austrian Post in Serbia
Jan 2012	Amersfoort, Netherlands	NOBCO/EMCC Netherlands/EMCC EU	Trainer	Training for EMCC EIA and EQA assessors (assessment of coaches/mentors and coaching/mentoring programs)
Dec 2011	Serbia	BSC Kragujevac	Lead Trainer	Peer-to-Peer Education for Entrepreneurship for 20 young people, EU Funded project
Nov 2011	Teslić, Bosnia and Herzegovina	Friedrich Ebert Stiftung	Mentor to Junior Facilitators	Future Search Workshop for 60 young people from different political parties, NGOs, unions



<b>Date</b>	<b>Location</b>	<b>Company</b>	<b>Position</b>	<b>Description</b>
October 2011	Belgrade, Serbia	Heriot-Watt University, UK	Tutor (off-campus)	Delivery of subjects: Stage 2 Marketing Fundamentals / Marketing Perspectives, Stage 3 Consumer Behaviour / International Marketing, Strategic Management / International Strategic Management
October 2011	Teslić, Bosnia and Herzegovina	Friedrich Ebert Stiftung	Trainer	Training “Advanced Facilitation Skills”
Sept 2011	Kosovo	BSC Priština	Trainer	Training and consulting in preparation of business plans
August 2011	Serbia	BSC Kragujevac	Lead Trainer	Delivering of Training of Trainers Development of training module “Business Communication and Public Appearance”
July-August 2011	Serbia	Regional Development Agency „Braničevo-Podunavlje“, project Bašta Srbije	Lead Trainer	Trainings “Marketing for Agri-food Products”
June 2011	Serbia	LED office, Ćuprija municipality	Trainer	Training “Project Cycle Management”
May 2011	Teslić, Bosnia and Herzegovina	Friedrich Ebert Stiftung	Trainer	Training “Facilitation Skills”
March 2011	Kosovo	SPARK, Netherlands	Trainer	Training “Leadership Weekend” for best students of Mitrovica Winter University 2011
Dec 2010-April 2011	Serbia	Regional Development Agency „Braničevo-Podunavlje“, project Bašta Srbije	Key Expert/Team Leader	Development of marketing plans for sectors of Braničevo and Podunavlje districts for Flower production, Honey production, Vegetable production and Fruit production
March 2011	Serbia	Žagubica Municipality/ Exchange program	Trainer	Training “Entrepreneurship and Business Plan”
Feb 2011	Serbia	Žagubica Municipality/ Exchange program	Trainer	Training “Team Work and Facilitation Skills” for employees at Local Economic Development offices
Dec	Serbia	BSC KG	Facilitator	Facilitating evaluation workshop

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2010				
Nov-Dec 2010	Kosovo	SPARK, Netherlands	Trainer	Training of Trainers for SPARK Business Advisory Centres at Kosovo
Sept-Nov 2010	Serbia	United Nations Development Program (UNDP)	Trainer/Assessor	Training for Project Cycle Management (focus on preparation of project proposals) Design of assessment scheme Assessor for submitted project proposal
Sept 2010	Bar, Montenegro	BSC Bar	Pre-trainer	Preparation of training modules for business sector in Leadership&Management and Team Building (former ATA – Academic Training Association, Netherlands)
Sept 2010	Athens, Greece	European Mentoring and Coaching Council	Trainer	Trainer for assessors for individual coaching accreditation and accreditation of coaching skills training program
July 2010-January 2011	All across Europe	European Mentoring and Coaching Council	Manager	Responsible for management of EIA and EQA across Europe EIA-European Individual Accreditation (for individual coaches) EQA-European Quality Award (for companies)
July 2010	Serbia	LAG Irig (Local Action Group)	Trainer	Project Cycle Management Training for 30 participants. Preparation of project proposals for EU Funds
May 2010	Serbia	LAG Irig (Local Action Group)	Trainer	Project Cycle Management Training for 20 participant. Preparation of project proposals for EU Funds
May 2010	EU/Serbia	International Cross-Mentoring Program	Partner	Partner for International Cross-Mentoring Program <a href="http://www.cross-mentoring.net/International_Cross_Mentoring_Program_for_Women_at_Boards_Levels_Brochure.pdf">http://www.cross-mentoring.net/International_Cross_Mentoring_Program_for_Women_at_Boards_Levels_Brochure.pdf</a>
May 2010	Gernany, EU	Corporate Learning Solution	Trainer	Trainer in soft management skills for employees of XELLA, international company operating in all ex-Yugoslavia countries
April – May 2010	Serbia	Academic Training Association (ATA sada SPARK), Holandija	Trainer	„Coaching training for entrepreneurs“ in Kragujevac, Raška and Kraljevo (April 5-7 <sup>th</sup> , April 27-29 <sup>th</sup> and May 4-6 <sup>th</sup> 2010)
April 2010 – Dec 2010	Bosna i Hercegovina	Mobilis doo i Psihološko savetovanje Krnetić	Trainer	Introduction seminar for the Republika Srpska, BiH market „Coaching i mentoring“
April	Serbia	PSTech, Serbia and	Mentoring	PSTech together with Bolton Trust from Ireland and Dublin Docklands Innovation Park, supported by European Bank

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2010		Bolton Trust from Ireland and Dublin Docklands Innovation Park	program designer and coordinator	for Reconstruction and Development (EBRD) and TAM-BAS program organized first program for enterprises development in Serbia. Mobilis designed mentoring program for this incubator
March – Jun 2010	Serbia	VNG, Holandija	Expert	Preparation of manual for coordinators for municipal strategic planning Update of final synthetical technical report for Component 1 (Local Sustainable Development Strategies) of MSP-NE Program
Oct 2009 – June 2010	Serbia	Association of Business Woman	Mentoring program for women entrepreneurs designer and coordinator	Design of mentoring program and coordination of it for mentoring couples (successful women entrepreneurs and young ones just to start their business)
Dec 2009	Serbia	Oxford Norway	Evaluator	Evaluation of ENTRANSE Program (Business Incubator)
Nov 2009	Montenegro	Academic Training Association (ATA now SPARK), Netherlands	Trainer	Coaching training for lecturers at Agriculture High School in Bar
Nov 2009	Bosnia and Hercegovina	Academic Training Association (ATA now SPARK), Netherlands	Facilitator/Lecturer	Facilitator at the regional conference for entrepreneurs  Lecture “Women as entrepreneurs”
Dec 2009	Serbia for Palestine partner	Academic Training Association (ATA now SPARK), Netherlands	Facilitator/Lead trainer	Facilitation of the preparation of training modules for entrepreneurs for SPARK project (former ATA – Academic Training Association, Netherlands)
August – Dec 2009	Serbia	VNG, Netherland	Short-term expert	Preparation of final synthetical technical report for Component 1 (Local Sustainable Development Strategies) of MSP-NE Program
July 2009	Bosnia and Hercegovina	Academic Training Association (ATA now SPARK), Netherlands	Trainer	Leadership and Motivation Training
June – Sept. 2009	Serbia	Academic Training Association (ATA now SPARK), Netherlands	Trainer	Coaching training for entrepreneurs (woman entrepreneurs included)

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May 2009	Slovenia	PIAnincA kd and Mobilis Ltd for K Z Consulting, Slovenia	Trainer	Training “Facilitation and Coaching Skills for Consultants” (woman entrepreneurs were participants)
April 2009	Montenegro	Academic Training Association (ATA now SPARK), Netherlands	Trainer	Coaching training for entrepreneurs (woman entrepreneurs included)
March – July 2009	Serbia	Municipality of Irig	Consultant	Rural Development Strategy development with Local Action Group (LAG) Irig
Dec 2008- Jan 2009	Serbia	UNDP	Trainer	Trainer in Project Cycle Management for 5 municipalities in North Serbia
Nov 2009	Serbia	SUNCE Ltd, Kragujevac	Trainer	Training in Team Building, Time Management and Coaching Skills for Employees of SUNCE Ltd
October -Nov. 2008	Serbia	Academic Training Association (ATA now SPARK), Netherlands	Trainer	Coaching training for entrepreneurs (woman entrepreneurs included)
October 2008	Serbia	VNG, Netherland	Short-term expert (trainer)	Trainer for action planning, monitoring and evaluation, implementation of strategy, municipal marketing for Braničevski region under the Municipal Support Program North-East project, EU funded
August, Sept. 2008	Serbia	Academic Training Association (ATA now SPARK), Netherlands	Strategic Management Consultant	Helping winners of Business Plan competition to formulate marketing strategy
June 2008	Serbia	VNG, Netherland	Short-term expert (facilitator)	Facilitating workshop for the preparation of the municipal strategic plans
June 2008	Serbia	Academic Training Association (ATA now SPARK), Netherlands	Facilitator/Lead trainer	Facilitation of the preparation of training modules for Business Start-up Centre Bar, SPARK project (former ATA – Academic Training Association, Netherlands)
June 2008	Serbia	Swiss embassy – SDC program	Trainer	Trainer in “Facilitation Skills”
May 2008 -	Serbia	Different clients	Mentor	Mentor to young woman entrepreneurs starting their own business

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current				
May 2008	Serbia	Piraeus bank	Trainer	Trainer for branch managers and customer service representatives in “Sales techniques” and “Time management and delegation”
April 2008	Serbia	Standing Conference of Towns and Municipalities	Trainer	Training in “Facilitation Skills” for employees of Standing Conference of Towns and Municipalities
March 2008	Montenegro	Academic Training Association (ATA now SPARK), Netherlands	Facilitator/Lead trainer	Facilitation of the preparation of training modules for Business Start-up Centre Bar, SPARK project (former ATA – Academic Training Association, Netherlands)
Feb 2008	Serbia	FAS, Sombor	Trainer	Trainer for employees of factory for battery production in Sombor in New Management Skills
January 2008	Serbia	VNG, Netherland	Short-term expert (trainer and consultant)	Trainer for facilitation and moderation (preparation of SWOT workshops) for municipalities in Braničevski region under the Municipal Support Program North-East project, EU funded
January 2008, August 2007	Serbia	Standing Conference of Towns and Municipalities	Trainer	Trainings in different fields (facilitation, strategic planning, problem analysis, objectives analysis) for 6 municipalities in Vojvodina region, EU funded project (Development of strategic development plans for local sustainable development, LA-21). First training for project facilitators done in August 2008.
Dec 2007	Serbia	Piraeus Bank	Trainer	Training in Strategic Planning, Leadership and Stress Management for department managers of Piraeus bank, Belgrade
Dec 2007	Serbia	Academic Training Association (ATA now SPARK), Netherlands	Facilitator/Lead trainer	Facilitation of the preparation of training modules for Business Start-up Centre Kragujevac, SPARK project (former ATA – Academic Training Association, Netherlands)
Nov 2007	Serbia	VNG, Netherland	Short-term expert (trainer and consultant)	Trainer for participatory strategic planning, facilitation and moderation, participation methods, project management for municipalities in Braničevski region under the Municipal Support Program North-East project, EU funded
Sept 2007	Serbia	MENSA Serbia	Facilitator	Facilitation of planning retreat
Sept 2007	Serbia	Different companies and organizations	Coach	Personal development coaching for individuals started in 2007
Sept 2007	Serbia	Academic Training Association (ATA now SPARK),	Facilitator/Lead trainer	Facilitation of the preparation of training modules for Business Start-up Centre Kragujevac, SPARK project (former ATA – Academic Training Association, Netherlands)

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		Netherlands		
May 2007	Serbia	Academic Training Association (ATA), Netherlands	Pre-trainer (expert)	Preparation of training modules on Business Plan Writing and Organization and Resource Planning (organization, HR, Project Management, Production Management), project – Business Start-up centre Kragujevac, SPARK project (former ATA – Academic Training Association, Netherlands)
May 2007	Serbia	UNDP Vranje	Facilitator	Facilitation of introduction workshop and study visit to municipality of Indjija for heads of administration of 13 municipalities in MIR2 program, implemented by UNDP Vranje
March 2007	Serbia	UNDP Vranje	Expert	General Management Skills Curriculum Development
October 2006 – June 2007	Serbia	UNDP Vranje	Trainer and coach	Project Cycle Management for Public Servants of 13 municipalities in the South Serbia (MIR2 program)
Dec 2006	Serbia	UNDP Vranje	Facilitator	Staff Retreat – December 2006
Sept 2006	Serbia	UNDP Vranje	Facilitation/Trainer	Training of Trainers for Farm Management component of MIR program, implemented by UNDP Vranje
Sept 2006	Serbia	UNDP Vranje	Trainer	Training of Trainers for Junior Trainers of UNDP Vranje
July 2006	Serbia	SIPU – Swedish Institute for Public Administration	Trainer	“Project Management” training for employees at Office for Human Resource Management, Government of Republic of Serbia
May 2006	Serbia	UNDP Serbia and Montenegro	Facilitator	Support Facilitator to UK facilitators’ team
March-May 2006	Serbia	World Bank	Project Management advisor/coordinator	Advisor to Office for Human Resource management of the Government of Republic of Serbia in the field of Project management – coordination of donors help (SIDA, EU to the Office) and support to establishment of the office
Feb 2006 - today	Serbia	Individuals, International Companies, Donor organizations, NGOs	Coach	Business Coaching for different clients, mostly executives, entrepreneurs and students – clients list is confidential
Feb 2006	Serbia	Swiss Embassy – MSP Program	Facilitator/Coach	Preparation of project proposals for Municipalities of Cajetina and Arilje, Central Serbia

Date	Location	Company	Position	Description
March 2005	Serbia	World Bank	UNDP Expert	Review and Rationalisation of Staff Systematisation Acts and Procedures
2004	Serbia	English School of Business, Associate Cambridge	Mentor	Mentor for students in ESB
Dec 2003- April 2004	Serbia	UNDP Serbia and Montenegro	Expert	UNDP project Design and Drafting Consultant (project for the Ministry of Agriculture, Forestry and Water management)
Nov 2003	Serbia	SDC Switzerland	Trainer	Trainer for Self-Management Skills
2002	Slovenia	Different Slovenian private companies	Expert	Entering Serbian Market
2002 - present	Serbia	UNDP Serbia and Montenegro	Trainer	Project Cycle Management Trainer for more than 1000 civil servants at different projects (federal level, republic level, municipal level)
Sept 2002	Serbia	DAAD-FORNET, Stability Pact for South Eastern Europe	Trainer	module-programme on "Management at Forestry Enterprises", for forestry students from Germany, Hungary, Bosnia and Herzegovina, Albania and Serbia and Montenegro
October 2001 - present	Serbia	English School of Business, Associate Cambridge University partner for Serbia	Lecturer (certified lecturer by Institute for Commercial Management (UK))	Lecturing at undergraduate studies: Marketing Management, Strategic Marketing Management, International Marketing Strategy, Market Research and Business Studies  Lecturing Strategic Management at Postgraduate studies: Strategic Marketing, Cambridge Professional Studies  Lecturing Business Studies at Cambridge International Schools, 2004-2006 (IGCSE, As and A level)

#### 15. Other relevant information (e.g. Publications):

"Facilitation", publisher Friedrich Ebert Stiftung, Bosnia and Herzegovina, ISBN 978-9958-884-22-1, October 2013

"Facilitation-An Introduction", Publisher "Žene ženama" and Friedrich Ebert Stiftung, Bosnia and Herzegovina, ISBN 978-9958-9695-6-0, October 2011

"Coaching", Publisher Mobilis Ltd, 2009, ISBN 978-86-912275-0-0, February 2009

"Coaching", Business Start-up Centre Kragujevac, SPARK Netherlands project, ISBN 978-86-87567-03-0, October 2008

"Project Management (Upravljanje projektima)", Business Start-up Centre Kragujevac, SPARK Netherlands project, ISBN 978-86-87567-08-5, May 2009

"Project Management for Public Servants", Agency for Public Administration Development, Government of the Republic of Serbia, ISBN 86-83599-17-5, 2003

„Global Member of Month“, IAF Global Newsletter, August 2012

"Werkstattbericht: Von Fälschern zu Moderatoren - Erkenntnisse aus 8 Jahren Moderation in Südosteuropa (insbesondere Serbien und Montenegro)", Perspektiven Mediation magazine (Austria), 2010

“Facilitation in Eastern Europe”, Article for December 2008 issue of International Association of Facilitators Newsletter  
“European promotion of ”Coaching” book”, International Association of Facilitators Newsletter, July 2009

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